

Wix Security Measures Overview

Wix deploys and maintains technical and organizational security measures to protect the company's and our customers' data and assets. The Wix security team leads the facilitation and development of procedures, processes and controls that govern the security and integrity of Wix and our users.

Below is an overview of the principle measures Wix employs to keep our platform and our users secure. For further information about Wix's information security policies for the secure and acceptable use of our platform, infrastructure and operational services, as well as Wix's approach to security and compliance, see the [Wix Security Whitepaper](#).

Security Measure	Implementation
Wix Dedicated Security Team	<ul style="list-style-type: none">• Wix employs a team of security and privacy professionals who are experts in information, application and network security. The team maintain and constantly improve the company's defense systems, develop security review processes, build security infrastructure, and implement the company security policies.• Wix's dedicated security team also actively scan our platform and infrastructure for security threats, perform penetration tests, conduct quality assurance measures and software security reviews, and provide project-specific consulting services to

Security Measure	Implementation
	<p>Wix’s product and engineering teams.</p> <ul style="list-style-type: none"> The security team, with the help of external experts, constantly monitor for suspicious activity in our network. They also address information security threats, and perform routine security assessments and audits.
Compliance and Certifications	<p>As further detailed in our Security Whitepaper, Wix is a PCI Level 1 Merchant & Service Provider and is certified as ISO 27001 and ISO 27018 compliant. Copies of our certifications can be found here.</p>
Physical Access Controls	<ul style="list-style-type: none"> Wix services are hosted on AWS and Google Cloud Platform cloud-based data centers, for which Equinix provides all physical colocation services. Our infrastructure providers maintain industry-standard security certifications, including: ISO 27001, ISO 27017, ISO 27018, SOC 1, SOC 2, SOC 3 and PCI DSS Level 1.

Security Measure	Implementation
	<ul style="list-style-type: none"> • Our data center locations are detailed in our privacy policy. • More info on our Cloud Service Providers' security can be found at the AWS security page and the Google Cloud security page. • Wix's offices worldwide are physically secured by personal identification access restriction and management.
Business Continuity, Incident Response and Disaster Recovery Plans	<ul style="list-style-type: none"> • Wix uses data centers and cloud service providers in separate geographic locations and different time zones to allow infrastructure and service availability, as well as continuity. • Wix develops and maintains business continuity, incident response and disaster recovery plans, which are tested and updated periodically. • Wix facilitates designated solutions for protection against and mitigation of DDoS attack effects.

Security Measure	Implementation
	<ul style="list-style-type: none">• Wix keeps dedicated teams in multiple geographies to support the Wix platform, services and supporting infrastructure.
System Access Controls	<ul style="list-style-type: none">• Wix maintains an access control policy that covers Wix’s internal network and systems processing personal data. This facilitates control processes, including access logging, monitoring and limitation.• Wix’s records and systems distinguish customer records and information from non-customer information.• Data insert, deletion, and modification are stamped and logged (date/time and relevant personnel).
Application Level Security, Monitoring and Risk Identification & Assessment	<ul style="list-style-type: none">• Wix hashes Wix Users’ account credentials and passwords.• Wix Users can choose to establish two-factor authentication in their Wix accounts for an additional layer of security.

Security Measure	Implementation
	<ul style="list-style-type: none">• Wix Users can customize many of their website permissions (This varies, depending on the specific service and features used).• All of Wix cloud and public interfaces are automatically scanned for vulnerabilities and misconfigurations on a regular basis. Wix regularly monitors, detects, and blocks incoming attacks on our platform.• Penetration tests are performed on our platform by Wix's security team and an external third party on a regular basis. Results are evaluated and remediated (if needed).• Wix maintains a security bug bounty program, which gives independent security researchers a platform for testing and submitting vulnerability reports.• Wix facilitates privacy controls in its code to ensure customers' data privacy and to prevent one customer from

Security Measure	Implementation
	<p>accessing another customer's data.</p>
<p>Control and Security Measures for Storage, Transmission and Transport of Personal Data</p>	<ul style="list-style-type: none"> • All new sites created on Wix have HTTPS automatically enabled as part of the basic services provided by Wix. • All critical interfaces and functions (i.e. user authentication, payment transactions (PCI data) and PII related processes are only accessible using at least TLS v1.2. • Wix has a multiple layer security architecture to help protect against 0-day security issues. • Firewalls and intrusion prevention systems are in place to prevent unauthorized access. • Wix facilitates a SOC 24/7/365 monitoring program focused on information gathered from various sources (internal network traffic, employee actions on systems and on-going research about vulnerabilities). Analysis is performed using different tools for

Security Measure	Implementation
	<p>traffic capture and parsing.</p>
Employee Awareness and Training	<ul style="list-style-type: none"> • Wix’s security team communicates with all employees on a regular basis, covering topics such as emerging threats, phishing awareness campaigns, and other industry-related security topics. • All Wix employees: <ol style="list-style-type: none"> 1. Undergo security training when joining the company and on an ongoing basis (as required), as well as additional role dependent training on specific aspects of security (as required). 2. Agree to the company’s code of conduct, which highlights our commitment to keep customer information safe and secure. 3. Sign a confidentiality statement at the time of hire.
Third Party Risk Management Program	<p>Prior to engaging new third-party service providers or vendors who will have access to Wix data, platform or systems, Wix conducts a risk assessment of vendors’ data</p>

Security Measure	Implementation
	<p>security practices as part of Wix’s Third Party Risk Management Program.</p>
<p>Law Enforcement Request Policy</p>	<ul style="list-style-type: none"> • Wix respects the human rights of our customers and their end users. • As such, Wix implements a Law Enforcement Request Policy, which is designed to ensure that all data requests received from law enforcement agencies, governmental or regulatory bodies (“Authorities”) are valid and made in accordance with the applicable legal procedures. • Wix does not disclose personal data to Authorities, unless required by applicable law, and Wix challenges unlawful requests. Unless legally prohibited from doing so, if Wix receives a demand for a customer’s Users-of-Users Information (as defined in the Wix Privacy Policy), Wix will redirect the relevant Authority to request such data

Security Measure	Implementation
	directly from the relevant customer, as the controller of such data.

Security of Wix's Billing Services and PCI Compliance

The security of our users' sensitive data is of extreme importance to us here at Wix and we are 100% committed to protecting it.

In this article, learn about Wix and:

- [PCI Compliance](#)
- [ISO Compliance](#)
- [TLS Certification](#)

PCI Compliance

Wix is Payment Card Industry Data Security Standards (PCI DSS) compliant and is accredited as a level 1 service provider and merchant.

The PCI DSS is an information security standard for organizations or companies that accept credit card payments. This standard helps to create a secure environment by increasing cardholder data, thus reducing credit card fraud. For more information about PCI compliance click [here](#).



CERTIFICATE OF COMPLIANCE



AWARDED TO:

THIS IS TO CERTIFY THAT: **Wix** has successfully completed an assessment by
COMSEC Ltd. against the Payment Card Industry Data Security Standard v3.2.1
(PCI:DSS) as Merchant Level 1

This certification is valid from 08 Jan', 2023 to 07 Jan' 2024

08 January 2023

DATE

Karen Gal

QUALIFIED SECURITY ASSESSOR

SIGNATURE

Conditions:

- i. The certificate offers no guarantee or warranty to any third party that the company is invulnerable to security attacks or breaches. Accordingly, Comsec accepts no liability of any third party in the event of loss or damage of any description caused by any failure in or breach of customers' security.
- ii. This certificate is issued in conjunction with a Compliance Report that is a material and inseparable part of this certification, and is only valid as long as the terms and conditions stipulated by the PCI:DSS and in the report are upheld.
- iii. It is the validated entity's responsibility to maintain compliance with PCI security requirements throughout the certification period.



ISO Compliance

ISO 27001 Compliance

Wix has been audited and certified as ISO 27001 compliant. The ISO 27001 certification outlines industry best practices for managing security risks.

CERTIFICATE

This is to certify that the Information Security Management System of

WIX.COM

40 Ha'namal St. , Tel Aviv , Israel

Has been assessed and complies with the requirements of :

ISO/IEC 27001:2013

The Information Security Management System is Applicable to IT Operations Department Related to: Developing, marketing, provisioning and support of web sites self development platform. Hosting of customers web sites in the company production DCs, information security incident response preparation.

According to Statement of Applicability: 1.3.2016

Initial Approval:	22/06/2016	Certificate No.: 80042
Certification Decision:	20/06/2022	
Valid Until:	20/06/2025	

SII-QCD assumes no liability to any party other than the client, and then only in accordance with the agreed upon Certification Agreement. This certificate's validity is subject to the organization maintaining their system in accordance with SII-QCD requirements for system certification. The continued validity may be verified via scanning the code with a smartphone, or via website www.sii.org.il. This certificate remains the property of SII-QCD.


Dr. Gilad Golub
CEO




Avital Weinberg
Director, Quality & Certification Division



THE STANDARDS INSTITUTION OF ISRAEL



Annex to Certificate of Registration no. 80042

WIX.COM

40 Ha'namal St. , Tel Aviv , Israel

With Additional Sites At:

Tel Aviv -

40 Hanamal st, Tel Aviv

Haifa -

Derech HaAtzmaut Street Haifa

Beer Sheva -

77 Haenergia st, Gav Yam, Israel

Kiev -

Pankivska St, 14, Kyiv, 02000 , Ukraine

Dnipro -

Starokozatska Street, 37, Dnipropetrovs'k, oblast
49000, Ukraine

San Francisco -

500 Terry A Francois Blvd 6th Floor, San Francisco,
CA 94158, US

Miami -

Beach, FL 33139 Miami, Michigan Ave, 4th FL 1691

Vilnius -

Didzioji St. 33 + Didzioji st 28, Lithuania

Dublin -

The Reflector, 8 Hanover Quay, Grand Canal Dock,
Dublin, D02 DP23, Ireland

Initial Approval: 22/06/2016

Certification Decision: 20/06/2022

Valid Until: 20/06/2025

22/06/2016

20/06/2022

20/06/2025

Certificate No.:

80042



THE STANDARDS INSTITUTION OF ISRAEL




Dr. Gilad Golub
CEO




Avital Weinberg
Director, Quality & Certification Division



THE STANDARDS INSTITUTION OF ISRAEL



Los Angeles -
7080 Hollywood Boulevard, CA, US

Berlin -
Lobeckstrase 36, Berlin, Germany

Vancouver -
Burrard St, Vancouver, BC V7X 1L3, Canada

Brazil -
Avenida Doutor Yojiro Takaoka 4384 Bairro de
Alphaville - Santana de Parnaiba



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Dr. Gilad Golub
CEO



Avital Weinberg
Director, Quality & Certification Division



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

THE STANDARDS INSTITUTION OF ISRAEL

has issued an IQNet recognized certificate that the organization:

WIX.COM

40 Ha'namal St., Tel Aviv, Israel

Has implemented and maintains a Information Security Management System that is Applicable For The Following scope of IT Operations Department Related to

Developing, marketing, provisioning and support of web sites self development platform. Hosting of customers web sites in the company production DCs, information security incident response preparation.

which fulfils the requirement of the following standard:

ISO/IEC 27001:2013

Issued on: 20/06/2022
Date of initial approval: 22/06/2016
Date of expiration: 20/06/2025

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration number: IL - 80042

 
Alex Stoichitov
President of IQNet


Avital Weinberg
Director, Quality & Certification Division 

IQNet Partners*:
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CQC China CQM China CQS Czech Republic Crt Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
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NYCE-SIGE Mexico PCBC Poland Quality Austria Austria RR Russia SI Israel SIQ Slovenia
SIRM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQI Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com

www.sii.org.il

ISO 27701 Compliance
Wix has been audited and certified as ISO 27701 compliant. The ISO 27701 certification outlines industry best practices for privacy information management.



ISO 27017 Compliance

Wix has been audited and certified as ISO 27017 compliant. The ISO 27017 certification outlines industry best practices for security techniques in a public cloud computing environment.



ISO 27018 Compliance

Wix has been audited and certified as ISO 27018 compliant. The ISO 27018 certification outlines industry best practices for security techniques for PII protection in a public cloud computing environment.



TLS Certification

Wix uses Transport Layer Security (TLS) encryption to help protect your online financial transactions.